



PDF-5+/Web 2025 Renewal

Dear ICDD Customer:

Thank you for renewing your license for the PDF-5+/Web product. Please keep in mind that you will not receive a new dongle for your renewal. Your existing USB dongle will be used for PDF-5+/Web 2025. Below you will find important information regarding ports and firewalls, as well as instructions for installation and registration of your PDF-5+/Web 2025. If you have questions or concerns regarding installation or registration of your product, please contact ICDD's technical team at 1.610.325.9814 or support@icdd.com. Visit www.icdd.com for tutorials, videos, events, other products, and more.

PDF-5+/Web 2025 is licensed for use on a PC that has the PDF-5+/Web hardware dongle attached. The software may be installed on any number of computers; however, the licensed software can only be operated on the computer with the dongle attached. For concurrent access to the PDF-5+/Web database, additional licensed dongles must be purchased. Each dongle must be registered to enable a connection to the ICDD database server.

This product contains integrated data mining software, and as a value-added feature, a complimentary license for Sleve+, a search-index plug-in. **The full license period is for one year following the date of registration.**

OEM and Vendor Software

Please contact your software vendor to determine its compatibility with PDF-5+/Web 2025. Several OEM and vendor software packages support PDF-5+/Web 2025. In addition, some software vendors provide the ability to save their compiled index files to the dongle's 2GB of flash memory facilitating portability between computers.

Caution: A fee of \$500 USD will be charged to replace lost dongles. In order to receive a replacement dongle, you need to report the lost dongle's serial number to sales@icdd.com. ICDD will "turn-off" the lost dongle and ship a replacement dongle upon verification of your license.

Licensing

Please carefully review the PDF-5+/Web 2025 license.

Windows 7 users: Click Start > All Programs > ICDD PDF-5+ Web 2025 > Read License.txt.

Windows® 8/8.1 users: Press the Windows® logo key for the "Start" screen, then click the tile labeled Lic-PDF-5+ Web 2025.

Windows® 10/11 users: Click Start > All apps > ICDD PDF-5+ Web 2025 > Read License.txt.

Installation

Your computer must satisfy the System Requirements in this document before continuing.

1. Get the latest installation file, PDF-5+ Web 2025.exe.
New user: The latest installation is on your USB dongle.
Renewing customer: Download from <http://pdf5web.icdd.com/2024/downloads/>.
2. Close all running programs.
3. Run the installation with **Administrator** privileges and follow the on-screen instructions.
4. Activate your license for 2025.
 - a. Insert the PDF-5+/Web USB dongle.
Renewing customer will use his/her existing PDF-4+/Web USB dongle.

- b. Determine your operating system to register your PDF-5+/Web product directly at <https://pdf5web.icdd.com/2025/registration/login.htm>.
 - Windows 7 users: Click Start > All Programs > ICDD PDF-5+/Web 2025 > "Register ICDD Product"
 - Windows®8/8.1 users: Press the Windows® logo key for the "Start" screen, and then click the tile labeled "Register-PDF-5+ Web 2025".
 - Windows® 10/11 users: Click Start > All apps > ICDD PDF-5+ Web 2025 > Register ICDD Product.
- c. You will receive an email confirmation once the product is successfully registered.

Running the Software

TCP/IP ports 3332 and 22221 must be open—see FAQ #2 and #3.

1. Insert the PDF-5+/Web USB dongle.
2. Launch the PDF-5+/Web 2025 using any account with **User** privileges.
 - Use the Desktop shortcut "PDF-4+ Web 2025" or Windows® 10/11 users: Click Start > All apps > ICDD PDF-5+ Web 2024 > "ICDD PDF-5+ Web 2025".

Stopping the Software

1. Exit the PDF-5+/Web 2025 software.
2. Close the ICDD Communicator.
 - a. When closing the PDF-5+/Web software, you will be asked to close the ICDD Communicator. Select **Yes**.or
 - b. Close the ICDD Communicator by right-clicking on the ICDD Communicator icon in the System Tray (lower right screen) and selecting "**Exit**".
3. Eject the USB dongle by right-clicking on the turquoise CodeMeter icon in the System Tray and selecting "**Eject all CmSticks**".
4. Remove the PDF-5+/Web USB dongle.

System Requirements

Hardware:

Intel® Core™ 2 Duo processor or better
4 GB of system memory
NTFS file system
Fully-powered USB port
600 MB free hard drive space

Supported Operating Systems:

Windows® 7 SP1
Windows® 8/8.1
Windows® 10/11

Operating System Account Permissions:

Installation requires **Administrator** privileges.

Running ICDD software requires **User** privileges.

Internet Access:

Bandwidth: Minimum = 10 Mbps Preferred = 50 Mbps or faster

TCP/IP Ports: 3332 and 22221

TCP/IP ports require outbound access through all firewalls.

RETURN POLICY

Products may be returned within 30 days from the invoice date for a full refund or credit (excluding shipping/handling). Please visit <http://www.icdd.com/ordering/> for further information. **Registered products do not qualify.**

HELP DOCUMENTATION & TUTORIALS

Explore the capabilities of PDF-5+/Web 2025 with our extensive Help documentation, online tutorials and videos. The Help files include a Table of Contents and fundamental information on how to use the database. The online tutorials are designed to demonstrate the features, applications, hints and shortcuts for your PDF-5+/Web product. Please visit

<http://www.icdd.com/product-tutorials/>

SUPPORT

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07/24