PDF-5+/Web 2024 Renewal

Dear ICDD Customer:

Thank you for renewing your license for the PDF-5+/Web product. Please keep in mind that you will not receive a new dongle for your renewal. Your existing USB dongle will be used for PDF-5+/Web 2024. Below you will find important information regarding ports and firewalls, as well as instructions for installation and registration of your PDF-5+/Web 2024. If you have questions or concerns regarding installation or registration of your product, please contact ICDD's technical team at 1.610.325.9814 or support@icdd.com. Visit www.icdd.com for tutorials, videos, events, other products, and more.

PDF-5+/Web 2024 is licensed for use on a PC that has the PDF-5+/Web hardware dongle attached. The software may be installed on any number of computers; however, the licensed software can only be operated on the computer with the dongle attached. For concurrent access to the PDF-5+/Web database, additional licensed dongles must be purchased. Each dongle must be registered to enable a connection to the ICDD database server.

This product contains integrated data mining software, and as a value-added feature, a complimentary license for SIeve+, a search-index plug-in. **The full license period is for one year following the date of registration.**

OEM and Vendor Software

Please contact your software vendor to determine its compatibility with PDF-5+/Web 2024. Several OEM and vendor software packages support PDF-5+/Web 2024. In addition, some software vendors provide the ability to save their compiled index files to the dongle's 2GB of flash memory facilitating portability between computers.

Caution: A fee of $500 USD will be charged to replace lost dongles. In order to receive a replacement dongle, you need to report the lost dongle's serial number to sales@icdd.com. ICDD will "turn-off" the lost dongle and ship a replacement dongle upon verification of your license.

Licensing
Please carefully review the PDF-5+/Web 2024 license.

Windows 7 users: Click Start > All Programs > ICDD PDF-5+ Web 2024 > Read License.txt.

Windows® 8/8.1 users: Press the Windows® logo key for the "Start" screen, then click the tile labeled Lic-PDF-5+ Web 2024.

Windows® 10/11 users: Click Start > All apps > ICDD PDF-5+ Web 2024 > Read License.txt.

Installation
Your computer must satisfy the System Requirements in this document before continuing.
1. Get the latest installation file, PDF-5+ Web 2024.exe.
      New user: The latest installation is on your USB dongle.
         Renewing customer: Download from http://pdf5web.icdd.com/2024/downloads/.
2. Close all running programs.
3. Run the installation with **Administrator** privileges and follow the on-screen instructions.
4. Activate your license for 2024.
      a. Insert the PDF-5+/Web USB dongle.
         Renewing customer will use his/her existing PDF-4+/Web USB dongle.

b. Determine your operating system to register your PDF-5+/Web product directly at https://pdf5web.icdd.com/2024/registration/login.htm.
- Windows 7 users: Click Start > All Programs > ICDD PDF-5+/Web 2024 > "Register ICDD Product"
- Windows®8/8.1 users: Press the Windows® logo key for the "Start" screen, and then click the tile labeled "Register-PDF-5+ Web 2024".
- Windows® 10/11 users: Click Start > All apps > ICDD PDF-5+ Web 2024 > Register ICDD Product.
c. You will receive an email confirmation once the product is successfully registered.

Running the Software
TCP/IP ports 3333 and 22222 must be open—see FAQ #2 and #3.
1. Insert the PDF-5+/Web USB dongle.
2. Launch the PDF-5+/Web 2024 using any account with **User** privileges.
- Use the Desktop shortcut "PDF-4+ Web 2024" or Windows® 10/11 users: Click Start > All apps > ICDD PDF-5+ Web 2024 > "ICDD PDF-5+ Web 2024".

Stopping the Software
1. Exit the PDF-5+/Web 2024 software.
2. Close the ICDD Communicator.
   a. When closing the PDF-5+/Web software, you will be asked to close the ICDD Communicator. Select **Yes**.

   or

   b. Close the ICDD Communicator by right-clicking on the ICDD Communicator icon in the System Tray (lower right screen) and selecting "**Exit**".
3. Eject the USB dongle by right-clicking on the turquoise CodeMeter icon in the System Tray and selecting "**Eject all CmSticks**".
4. Remove the PDF-5+/Web USB dongle.

System Requirements
Hardware:

Intel® Core™ 2 Duo processor or better	**Supported Operating Systems:**
4 GB of system memory	Windows ® 7 SP1
NTFS file system	Windows® 8/8.1
Fully-powered USB port	Windows® 10/11
600 MB free hard drive space	

Operating System Account Permissions:
Installation requires **Administrator** privileges.
Running ICDD software requires **User** privileges.

Internet Access:
Bandwidth: Minimum = 10 Mbps   Preferred = 50 Mbps or faster
TCP/IP Ports: 3333 and 22222
TCP/IP ports require outbound access through all firewalls.

RETURN POLICY
Products may be returned within 30 days from the invoice date for a full refund or credit (excluding shipping/handling). Please visit http://www.icdd.com/ordering/ for further information. **Registered products do not qualify.**

HELP DOCUMENTATION & TUTORIALS
Explore the capabilities of PDF-5+/Web 2024 with our extensive Help documentation, online tutorials and videos. The Help files include a Table of Contents and fundamental information on how to use the database. The online tutorials are designed to demonstrate the features, applications, hints and shortcuts for your PDF-5+/Web product. Please visit
http://www.icdd.com/product-tutorials/