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### **PDF-4+/Web 2022 Renewal**

Dear ICDD Customer:

Thank you for renewing your license for the PDF-4+/Web product. Please keep in mind that you will not receive a new dongle for your renewal. Your existing USB dongle will be used for PDF-4+/Web 2022. Below you will find important information regarding ports and firewalls, as well as instructions for installation and registration of your PDF-4+/Web 2022. If you have questions or concerns regarding installation or registration of your product, please contact ICDD's technical team at 610.325.9814 or [support@icdd.com](mailto:support@icdd.com). Visit [www.icdd.com](http://www.icdd.com) for tutorials, videos, events, other products, and more.

PDF-4+/Web 2022 is licensed for use on a PC that has the PDF-4+/Web hardware dongle attached. The software may be installed on any number of computers; however, the licensed software can only be operated on the computer with the dongle attached. For concurrent access to the PDF-4+/Web database, additional licensed dongles must be purchased. Each dongle must be registered to enable a connection to the ICDD database server.

The PDF-4+/Web 2022 database contains integrated data mining software and ICDD's search-indexing software, Sleve+ (sold separately). In order for Sleve+ to be activated, a license for Sleve+ must be purchased from ICDD or your vendor. **The full license period is for one year following the date of registration.**

### **OEM and Vendor Software**

Please contact your software vendor to determine its compatibility with PDF-4+/Web 2022. Several OEM and vendor software packages support PDF-4+/Web 2022. In addition, some software vendors provide the ability to save their compiled index files to the dongle's 2GB of flash memory facilitating portability between computers.

Caution: A fee of \$500 USD will be charged to replace lost dongles. In order to receive a replacement dongle, you need to report the lost dongle's serial number to [sales@icdd.com](mailto:sales@icdd.com). ICDD will "turn-off" the lost dongle and ship a replacement dongle upon verification of your license.

### **Licensing**

**Please carefully review the PDF-4+/Web 2022 license.**

Windows 7 users: Click Start > All Programs > ICDD PDF-4+ Web 2022 > Read License.txt.

Windows® 8/8.1 users: Press the Windows® logo key for the "Start" screen, then click the tile labeled Lic-PDF-4+ Web 2022.

Windows® 10 users: Click Start > All apps > ICDD PDF-4+ Web 2022 > Read License.txt.

### **Installation**

**Your computer must satisfy the System Requirements in this document before continuing.**

1. Get the latest installation file, PDF-4+Web2022.exe.
  - Renewing customer: Download from <http://webpdf4.icdd.com/2022/downloads/>.**
2. Close all running programs.
3. Run the installation with **Administrator** privileges and follow the on-screen instructions.
4. Activate your license for 2022.
  - a. Insert the PDF-4+/Web USB dongle.
    - Renewing customer will use his/her existing PDF-4+/Web USB dongle.**
  - b. Determine your operating system to register your WebPDF-4+ product at <https://webpdf4.icdd.com/2022/registration/login.htm>.
    - Windows 7 users: Click Start > All Programs > ICDD PDF-4+ Web 2022 > "Register ICDD Product"

- Windows®8/8.1 users: Press the Windows® logo key for the "Start" screen, and then click the tile labeled "Register-PDF-4+ Web 2022".
  - Windows® 10 users: Click Start > All apps > ICDD PDF-4+ Web 2022 > Register ICDD Product.
- c. You will receive an email confirmation once the product is successfully registered.

### **Running the Software**

**TCP/IP ports 3332 and 22221 must be open—see FAQ #2 and #3.**

1. Insert the PDF-4+/Web USB dongle.
2. Launch the PDF-4+/Web 2022 using any account with **User** privileges.
  - Use the Desktop shortcut "PDF-4+ Web 2022" or Windows® 10 users: Click Start > All apps > ICDD PDF-4+ Web 2022 >"ICDD PDF-4+ Web 2022".

### **Stopping the Software**

1. Exit the PDF-4+/Web 2022 software.
2. Close the ICDD Communicator.
  - a. When closing the PDF-4+/Web software, you will be asked to close the ICDD Communicator. Select **Yes**.

or

  - b. Close the ICDD Communicator by right-clicking on the ICDD Communicator icon in the System Tray (lower right screen) and selecting "**Exit**".
3. Eject the USB dongle by right-clicking on the turquoise Codemeter icon in the System Tray and selecting "**Eject all CmSticks**".
4. Remove the PDF-4+/Web USB dongle.

### **System Requirements**

Hardware:

Intel® Core™ 2 Duo processor or better  
 4 GB of system memory  
 NTFS file system  
 Fully-powered USB port  
 500 MB free hard drive space  
 1024 X 768 minimum screen resolution

### **Supported Operating Systems:**

Windows® 7 SP1  
 Windows® 8  
 Windows® 8.1  
 Windows® 10

### **Operating System Account Permissions:**

**Installation** requires **Administrator** privileges.  
**Running ICDD software** requires **User** privileges.

### **Compatible Web Browsers:**

32-bit Internet Explorer® 11.0 or newer  
**Web Browser must allow the execution of scripts and Java™.**

### **Internet Access:**

Bandwidth: Minimum = 10 Mbps Preferred = 20 Mbps or faster  
 TCP/IP Ports: 3332 and 22221  
**TCP/IP ports require outbound access through all firewalls.**

### **RETURN POLICY**

Products may be returned within 30 days from the invoice date for a full refund or credit (excluding shipping/handling). Please visit <http://www.icdd.com/ordering/> for further information. **Registered products do not qualify.**

### **HELP DOCUMENTATION & TUTORIALS**

Explore the capabilities of PDF-4+/Web 2022 with our extensive Help documentation, online tutorials and videos. The Help files include a Table of Contents and fundamental information on how to use the database. The online tutorials are designed to demonstrate the features, applications, hints and shortcuts for your PDF-4+/Web product. Please visit <http://www.icdd.com/product-tutorials/>

## **SUPPORT**

[www.icdd.com/support](http://www.icdd.com/support)

Phone: 610.325.9814 • Toll-free in U.S.A. & Canada: 866.378.9331

Fax: 610.325.9823

Technical Support: [support@icdd.com](mailto:support@icdd.com)

Registration Support: [registration@icdd.com](mailto:registration@icdd.com)

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